



## **MAKGALE TOURS**

### **TERM AND CONDITIONS**

All Services rendered by or on behalf of Makgale Tours are subject to the terms and conditions, as set below

#### **Bookings:**

It is always best for the client to make the booking as early as possible so Makgale Tours can secure the required tour. The client will be advised on time of the booking what payments are required

#### **Payments:**

Clients are requested to make a non-refundable 50% deposit of the total cost of the tour. Balance of the tour must be paid no later than 6weeks of the departure. Makgale Tours accept the following methods of payment- Cash and EFT

#### **Passports, Visas and Health**

It is entirely the client's responsibility to ensure that all their passports are current, valid and obtained on time. The client is also strongly advised to check the relevant required documents before traveling, Makgale Tours can also be able to assist clients with preparing clients with to which document is needed.

It is also the client duty that any inoculation or vaccinations, where required have been obtained

#### **Special requests**

Clients need to notify Makgale Tours of any special requirements in writing, Makgale Tours will use its best endeavors to accommodate such requests, it does not confirm or guarantee any special requests

#### **Changes and Cancellation:**

Makgale Tours needs to be notified of any changes in writing 14days prior to the departure, if the client send any changes less than 14 days prior to the departure Makgale Tours does not guarantee the changes. Should a client cancel a booking no refunds will be considered, clients will receive a voucher that is equivalent to the money paid to Makgale Tours with the deduction of 25% booking fee. The voucher is valid for 12months.



Makgale Tours

FINDING YOU THE PERFECT BALANCE BETWEEN WORK & ADVENTURE